SusanRoss
& ASSOCIATES

17637 100th Ave SW,
206-861-9577 www.susanross.com

Fees and Billing Practices

- We are out-of-network with all insurance companies. While we are willing to bill some insurance companies for your visits, we cannot guarantee that they will cover your visit, or how much they might cover if they do. You are responsible for the difference between the amount they pay, and our self-pay rates as follows:
    - $225 for therapy intake
    - $200/session for therapy **(increasing to $200 as of 9/1/2025)**
    - $175 for neurofeedback intake
    - $165/session for neurofeedback **(increasing to $165 as of 9/1/2025)**
    - $225/session for family therapy
    - $100/hour for written reports

- If your insurance company applies payment towards your deductible, we are legally required to charge you the full amount that is applied, even if it exceeds our self-pay rates. After your deductible is met, your plan's coinsurance will begin to pay a partial amount towards your visits.
- When you pay for your visits upfront, we are happy to put together a monthly superbill for you, which you may submit directly to your insurance for reimbursement if you choose. Again, we cannot guarantee that they will reimburse, or how much. We are not liable for any non-paid visits by your insurance, including issues regarding the content of chart notes, or any disagreement over diagnosis or treatment plan.
- We do not work with Cigna.
- If your insurance company requests "clawbacks" you will be responsible for those, no matter their reason.

We have a part-time billing department and are following standard practices for mental healthcare clinics. Please contact our office if you need to discuss your financial concerns.

I have read and accept the above

Signed,

_____ Date _____